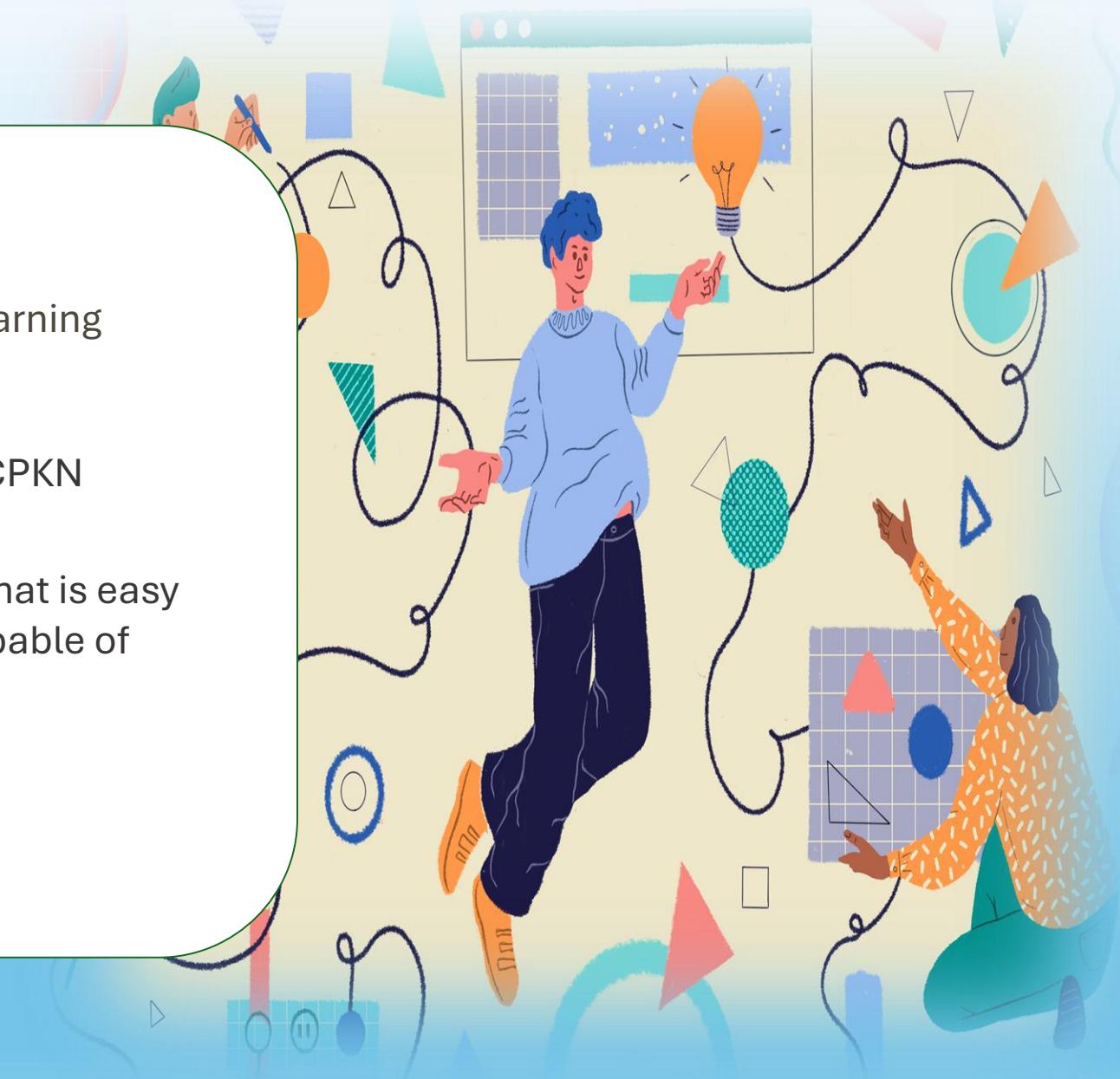




CPKN UX and UI Improvements

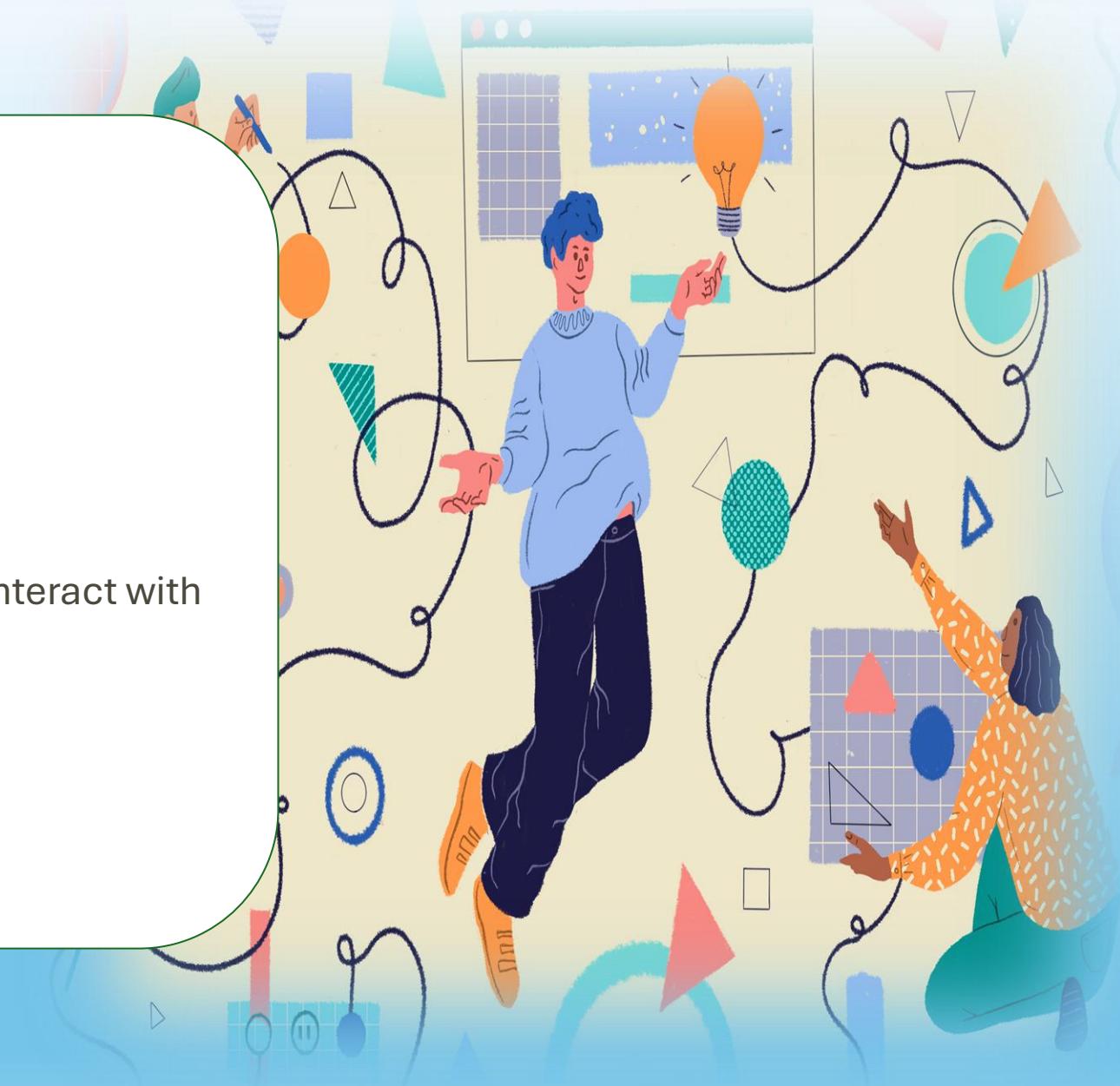
The goal of this project is to

- Enhance access to innovative and engaging learning opportunities
- Better UX and improved brand perception for CPKN
- Create an updated, modernized CPKN portal that is easy to navigate exemplify what our portals are capable of



The goal of this project is to

- Make the portal fully responsive
- Make the portal compliant to WCAG
- overhaul how learners see the catalogue and interact with courses to be more user friendly



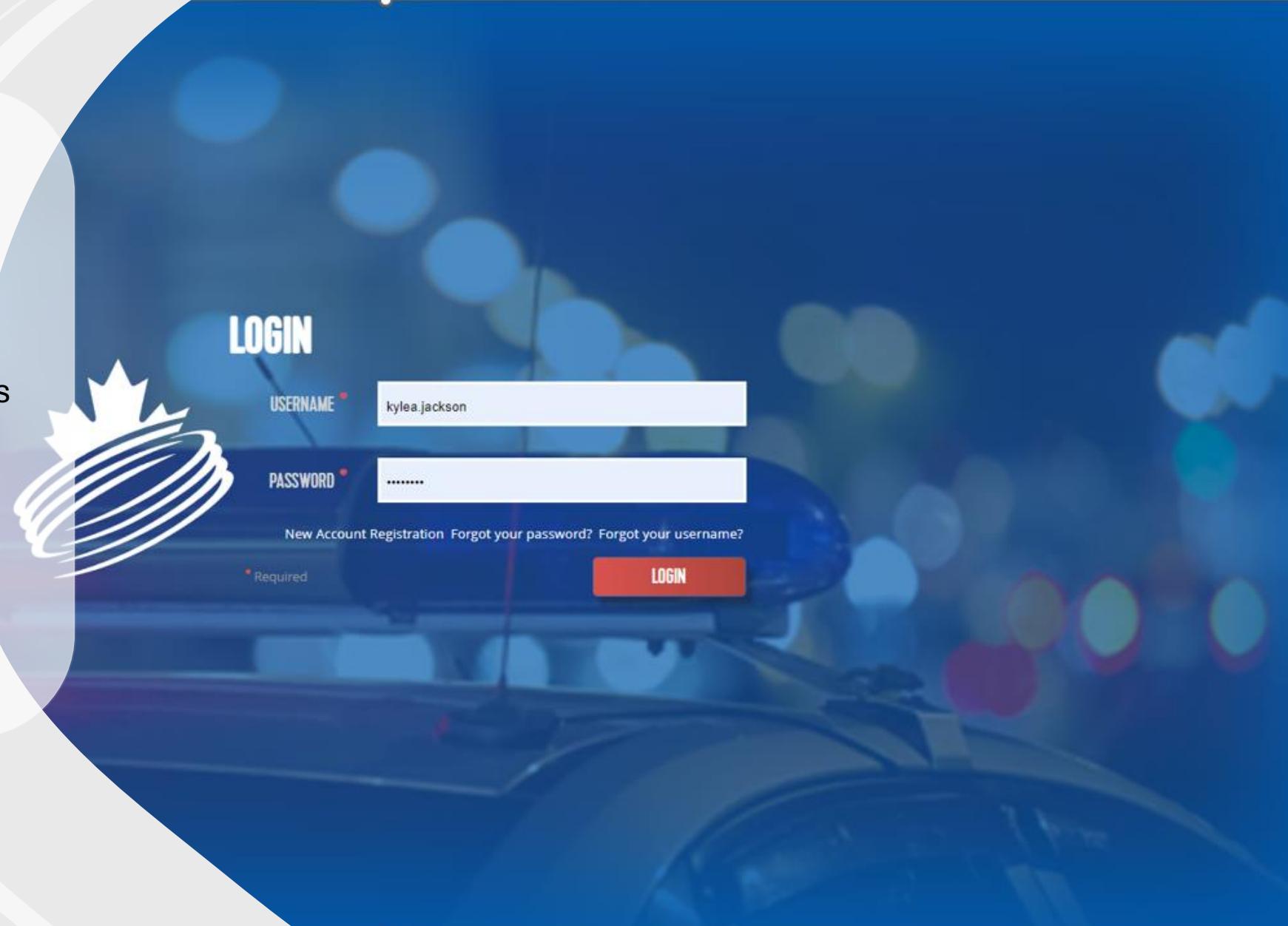


UI/UX Principles Driving Decisions

- Allowing users to quickly refine results pages is important for both business KPIs and user satisfaction
- Having a responsive filtering interface enables all users to quickly and effectively refine their interests.
- Allows more passive users to effectively browse and find content and products that they may have not otherwise known about.
- We want the experience to feel intuitive and it allow users to feel in control

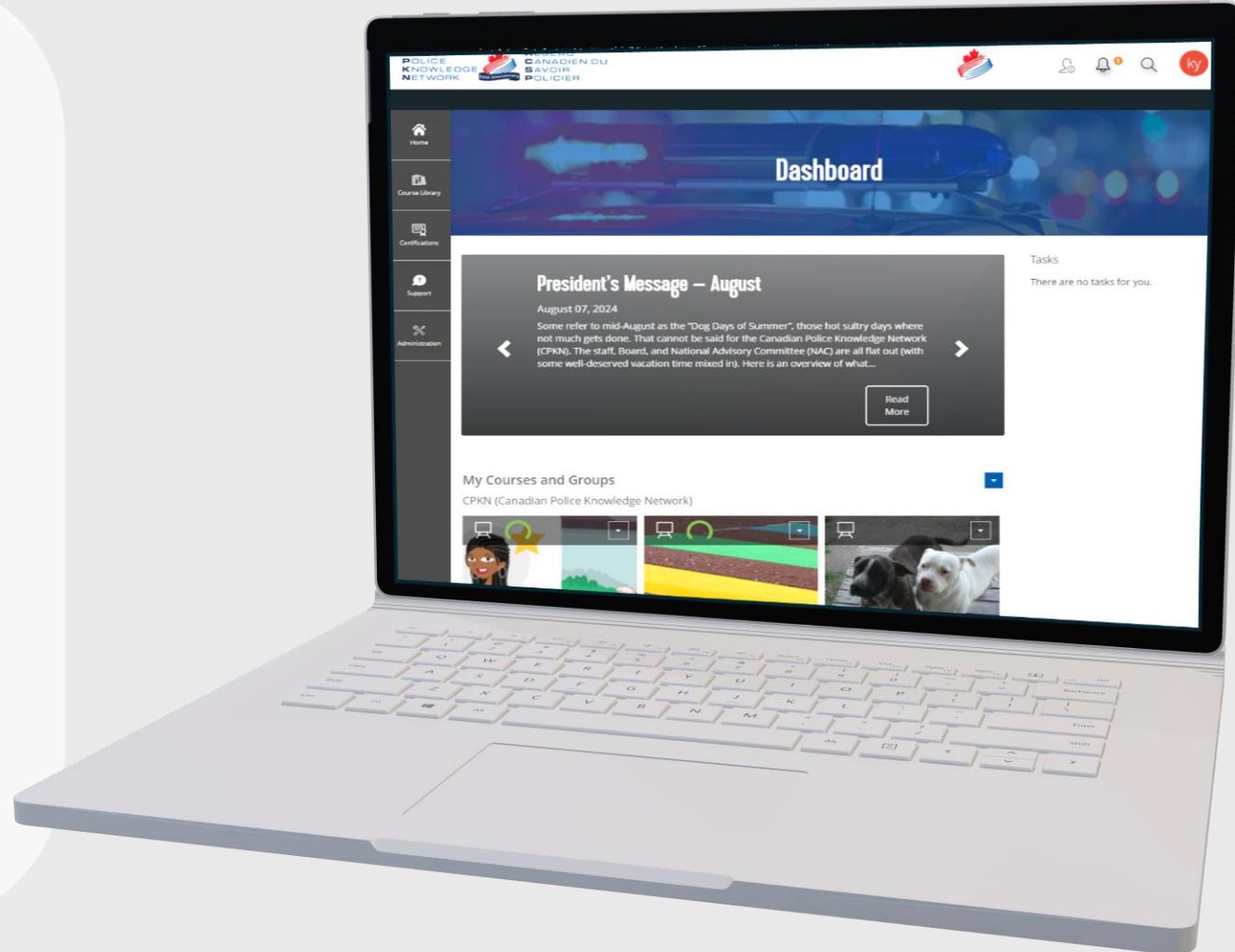
Login View

- Visually cleaner
- Draws user's eyes into options
- Clearer brand identity
- Inspired by Surrey



Navigation

- Removing some bulky unused options
 - New items will be:
 - Home
 - Library
 - Training records
 - Support
- Streamlines the user's experience
- Makes navigation simpler





Library View

- Moving to tile cards
- Introducing tag filters for audiences
- Page Titles will have pronounced headers

EN D
A
IER

CPKN (Canadian Police Knowledge Network)

CPKN (Canadian Police Knowledge Network)

Filter

Title

Apply Reset

Courses

Racism for Places

Content in this course intends to build upon your...

2SLGBTQ+

Content in this course intends to build upon your...

ACIIS Query Online

Content in this course intends to build upon your...

Airport Policing

Content in this course intends to build upon your...

Assessing and Interpreting Dog Behaviours

Content in this course intends to build upon your...

Authority to Search

Content in this course intends to build upon your...

Selection by Topics

My Tags

Government and Other First Re
Police Services Private Securi
Student Sworn Police

Catalogue Links

CPKN Catalog





Library View

- There will be catalogue Links on the side bar

- Tags could include target audience and/or the categories we made for the web catalogue

- We are also going to be adding some filter options for people to use on courses as well.

EN D
A BIER

CPKN (Canadian Police Knowledge Network)

CPKN (Canadian Police Knowledge Network)

Filter

Apply Reset

Courses

Selection by Topics

My Tags

Government and Other First Re...
Police Services Private Securi...
Student Sworn Police

Catalogue Links

CPKN Catalog

Racism for Places

2SLGBTQ+

ACIIS Query Online

Airport Policing

Assessing and Interpreting Dog Behaviours

Authority to Search

Content in this course intends to build upon your...

Assessing and Interpreting Dog Behaviours pro...

This course focuses on the aspects of law per...





Support Page

Library > Support

KNOWLEDGE HUB

The knowledge hub is a self-serve support tool that can help you reset your password, access courses, and more! Check it out for more information and instructional videos to navigate the LMS.

CONTACT SUPPORT

Operation: Monday - Friday, 8 am - 4 pm (EST)
rt@cpkn.ca





Website Course Library Updates



New Look and Feel

- A more modern look with infinite scrolling feed
- Introduction of categories and filters
- Allows users the ability to sort the catalogue to their needs

The screenshot shows the 'All Courses' section of the CPKN Course Catalogue. At the top, there is a search bar and a checkbox for 'Featured Courses'. Below that is a 'Sort By' dropdown menu. The main area contains a 'Cost' filter with a range from 0 to \$500 and a 'Hours' filter with a range from 0 to 60. The background of this section is white.

The screenshot shows the course categories and a featured course section. At the top, there are four categories: 'Sworn Police Members' (with a police officer icon), 'Civilian Police Members' (with a building icon), and 'Government and First Responders' (with a briefcase icon). Below these is a message: '169 Results. Click on a course below to learn more about it.' The 'Featured Course' section displays the 'Canadian Credible Leadership Series' with a thumbnail image of three police officers, the text 'EN', 'Cost: \$500', 'Length: 60 Hour(s)', and a 'Series Information' button. Below it is the '2SLGBTQ+' course with a thumbnail image of a rainbow crosswalk, the text 'EN | FR', 'Cost: \$35', 'Length: 2 Hour(s)', and a descriptive text: 'In this introductory course, you will be presented with an overview of 2SLGBTQ+ issues in Canada. You will learn terminology and vocabulary...'. At the bottom, there is a link to 'ACIIS Query Online'.



Filter Options

- The current filters we have added allow for:
 - Keyword searching
 - Featured course filtering
 - Predetermined category filtering
 - Price Range filtering
 - Duration Range Filtering
 - Language Filtering
 - Content Provider Filtering

Filters

Search ...

Featured Courses

Sort By

A-Z

Categories

All Categories

Cost

\$ 0 - \$ 500



Length (in hours)

0 Hours - 60 Hours



Language

English (169)

French (77)

Content Provider

All Content Providers

Reset



Category Tags

- Determined by consistent course themes
- Allows users to find course related only to ie: Health and Safety
- Courses can have several simultaneously occurring category tags.

Filters

Search ...

Featured Courses

Sort By

A-Z

Categories

All Categories

Cost

\$ 0 - \$ 500



Length (in hours)

0 Hours - 60 Hours



Language

English (169)

French (77)

Content Provider

All Content Providers

Reset

