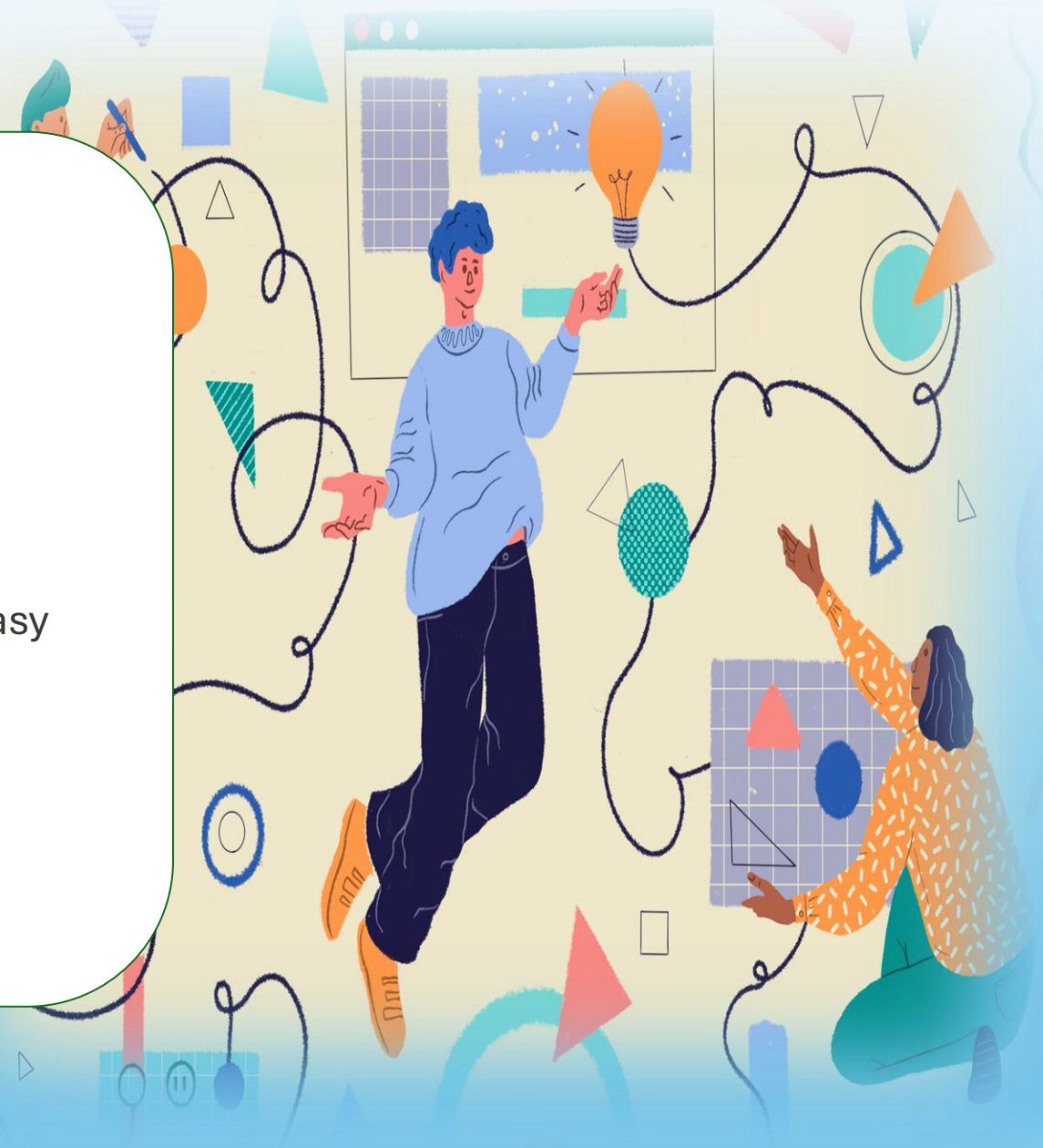


CPKN UX and UI Improvements

The goal of this project is to

- Enhance access to innovative and engaging learning opportunities
- Better UX and improved brand perception for CPKN
- Create an updated, modernized CPKN portal that is easy to navigate exemplify what our portals are capable of



The goal of this project is to

- Make the portal fully responsive
- Make the portal compliant to WCAG
- overhaul how learners see the catalogue and interact with courses to be more user friendly





UI/UX Principles Driving Decisions

- Allowing users to quickly refine results pages is important for both business KPIs and user satisfaction
- Having a responsive filtering interface enables all users to quickly and effectively refine their interests.
- Allows more passive users to effectively browse and find content and products that they may have not otherwise known about.
- We want the experience to feel intuitive and it allow users to feel in control

Login View

- Visually cleaner
- Draws user's eyes into options
- Clearer brand identity
- Inspired by Surrey



LOGIN

USERNAME *

kylea.jackson

PASSWORD *

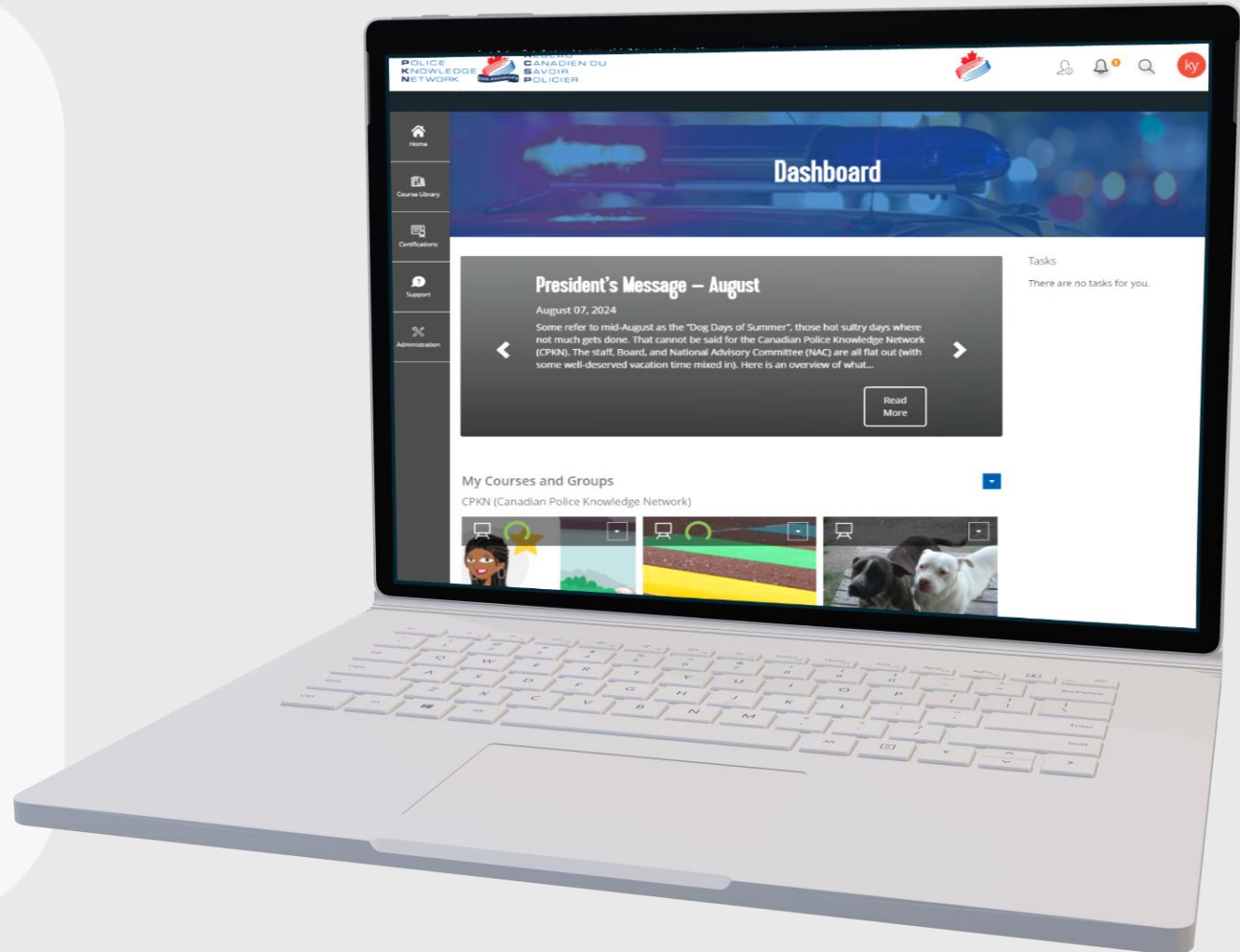
[New Account Registration](#) [Forgot your password?](#) [Forgot your username?](#)

* Required

LOGIN

Navigation

- Removing some bulky unused options
 - New items will be:
 - Home
 - Library
 - Training records
 - Support
- Streamlines the user's experience
- Makes navigation simpler



Library View

- Moving to tile cards
- Introducing tag filters for audiences
- Page Titles will have pronounced headers



Library View

- There will be catalogue Links on the side bar
- Tags could include target audience and/or the categories we made for the web catalogue
- We are also going to be adding some filter options for people to use on courses as well.



Support Page

- Moving from footer and library to side bar
- Providing contact information but promoting knowledgebase firstly

Support

KNOWLEDGE HUB

The knowledge hub is a self-serve support tool that can help you reset your password, access courses, and more! Check it out for more information and instructional videos to navigate the LMS.

CONTACT SUPPORT

Operation: Monday - Friday, 8 am - 4 pm (EST)

support@cpkn.ca

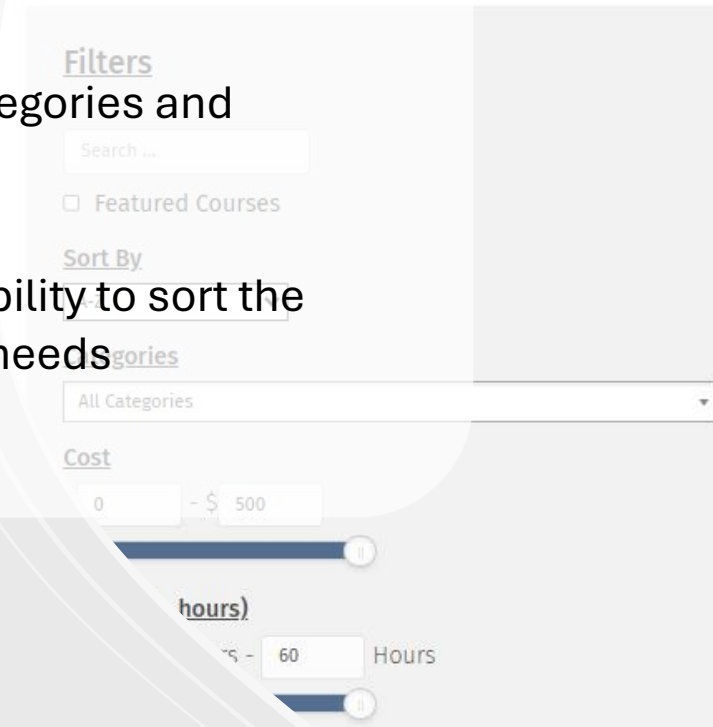


Website Course Library Updates

New Look and Feel

CPKN COURSE CATALOGUE

- A more modern look with infinite scrolling feed
- Introduction of categories and filters
- Allows users the ability to sort the catalogue to their needs



169 Results. Click on a course below to learn more about it.

Featured Course



EN

Canadian Credible Leadership Series
Cost: \$500
Length: 60 Hour(s)
[Series Information](#)

Canadian Credible Leadership (CCL) is the only fully online (self-directed) Canadian police and public safety leadership program. CCL



EN | FR

2SLGBTQ+
Cost: \$35
Length: 2 Hour(s)
In this introductory course, you will be presented with an overview of Canada. You will learn terminology and vocabulary...



EN | FR

ACIIS Query Online

Filter Options

- The current filters we have added allow for:
 - Keyword searching
 - Featured course filtering
 - Predetermined category filtering
 - Price Range filtering
 - Duration Range Filtering
 - Language Filtering
 - Content Provider Filtering

Filters

☐ Featured Courses

Sort By

Categories

Cost

 - 

Length (in hours)

 Hours - Hours

Language

☐ English (169)☐ French (77)

Content Provider

Category Tags

- Determined by consistent course themes
- Allows users to find course related only to ie: Health and Safety
- Courses can have several simultaneously occurring category tags.

Filters

☐ Featured Courses

Sort By

Categories

Cost

 - 

Length (in hours)

 Hours - Hours

Language

☐ English (169)☐ French (77)

Content Provider